# Finance & Administration Cabinet Division of State Risk & Insurance Services Property & Auto Claims Section 209 St. Clair, 5<sup>th</sup> Floor ~ Frankfort, KY 40601

Website: http://finance.ky.gov/offices/controller/Pages/dsris.aspx

TO: Commonwealth of Kentucky State Agencies & State Universities

FROM: Evelyn Smith, Claims Program Manager (502-782-5433)

T.J. O'Nan, Claims Program Coordinator (502-782-5445)

**DATE:** June 30, 2016

RE: July 1, 2016 – June 30, 2017

**State Property Claims & Auto Claims Packet** 

We are a team responsible for and dedicated to provide the best possible claims service for the Commonwealth of Kentucky State Agencies & State Universities who are insured by the 2 different Insurance Programs listed below. Please know that our services are dependent on your help in reporting claims immediately.

- Fire & Tornado (F&T) Self-insured Property Policy
  - Policy Changes and Reminders
  - "Property Claims Contact" form
  - Insurance Deductibles & Claim Reporting Instructions
  - o "Notice of Loss" form
  - "Lightning Loss Verification" form

Claim forms as well as the F&T Policy can also be found by scrolling to the bottom of our website page: <a href="http://finance.ky.gov/offices/controller/Pages/dsris.aspx">http://finance.ky.gov/offices/controller/Pages/dsris.aspx</a>

- Kentucky Self-insured Auto Policy (KSAP)
  - Auto Claim Reporting Instructions / "Accident Report" form

#### **FIRE & TORNADO Self-Insured Fund Policy**

## Important Coverage Changes & Reminders For Policy Year: July 1, 2016 – June 30, 2017

#### 1. **Building & Personal Property Section**

#### a. Section A. Coverage

Since October 2015, "Boiler & Equipment Breakdown" has been and will continue to be covered under this policy.

#### b. Section C. Limitations

The "glass replacement limit of \$500" has been removed; and as damages occur, they will be treated as part of the building.

#### c. Section F. Limits of Insurance

For loss or damage to "outdoor signs attached to a building", the maximum amount covered has been increased to \$20,000.

### 2. For all Sections, below are reminders about the deductible changes made effective July 1, 2015 and will remain in force:

- A \$2,500 deductible will apply when:
  - o The cause of loss is due to "frozen water pipes"; or
  - o The Notice of Loss is submitted more than 30 days after the "date of loss"

#### Fire & Tornado Self-insurance Fund **Insured's Property "Claim Contact Person"** July 1, 2016 – June 30, 2017

Complete the following information and supply a copy to each insured location. In the event of property damage claims. This will ensure the proper claims contact person is notified in a timely manner.

State Agency/University Name	<b>:</b>	
Insurance Certificate #: Certificate Name:		
Cabinet:		-
Department:	Division:	
Claims Contact Person:		
e-mail address:		Phone: ()
Street Address:	City:	, KY
Date Completed:	Completed by:	
As one of our insureds, you have sp Damage" paragraph in the Fire & T		

As changes occur within your organization, please make sure this information is up to date. This completed form should be sent to State Risk & Insurance Services/Claims Section.

#### Fire & Tornado Self-insurance Fund

#### Property Claim Deductibles & Reporting Instructions July 1, 2016 – June 30, 2017

When a loss occurs, the deductibles shown below are the State Agency's responsibility, which will be deducted from the total amount of the settlement. In "one occurrence", only one deductible (the highest deductible amount of damaged items) will apply.

# TYPE of PROPERTY Building/Contents Inland Marine (including Laptop Computers) Telephone Systems EDP Computer Equipment Business Income DEDUCTIBLE AMOUNT \$1,000 \$1,000

Please inform all your locations to notify your "Claims Contact" person of any claim that exceeds the deductible amounts.

The Insurance "Claims Contact" person for your Cabinet/Department/Division should report property damage claims immediately to State Risk & Insurance Services/ Claims Unit when a loss occurs, by completing the Notice of Loss on our website or you can copy the attached form for completion, then scan and e-mail to <a href="mailto:evelyn.smith@ky.gov">evelyn.smith@ky.gov</a> and copy <a href="mailto:timothy.o'nan@ky.gov">timothy.o'nan@ky.gov</a>

- 1. To open a claim, we require:
  - a. Certificate number and Property ID number, to identify the loss;
  - b. Detailed information about the "Cause of Loss" to confirm coverage; and
  - c. Date of Loss with an estimated amount of damages. Any photographs, estimates/quotes, and other details should be submitted as they become available.
- 2. For damage caused by theft, vandalism, or any other crime, a copy of the police report is required.
- 3. For damage caused by lightning, the repair person/vendor who examined the equipment will need to complete the "Lightning Affidavit" form for submission.
- 4. If damaged item(s) were required to be scheduled with State Risk/Underwriting Unit, submit documentation showing this was scheduled prior to the claim.
- 5. We acknowledge your required protocol for "bidding" certain repair/replacement projects or if you have made an "Emergency Request" for approval within your Cabinet. Inform us when either of these relate to a pending claim.
- 6. For final settlement of payment, invoices and/or receipts are required.

A claim number will be assigned and you will be notified to use that claim number in all communication regarding the claim, until the claim is closed.

Thank you!

COMMONWEALTH OF KENTUCKY - STATE RISK & INSURANCE SERVICES DIVISION							
Instructions:	FIRE & TORNADO FUN	D ~	SELF-INSURED N	101	TICE OF LOSS		
	5, complete sections 1, 2 & 3		Certificate	? #			
5	Charte Biolo & Learning Comition Division						
Email Form to	to State Risk & Insurance Services Division Property ID #		#				
			Property ID	#			
			Property ID	) #			
1 CABINET	DEPARTMENT						
INSURED ADDRESS					DIVISION (name)		
REPORTED BY		DATE PHONE #				#	
•					(mm/dd/yyyy)		
2 INSURED PRO	PERTY LOSS TYPE		Fire & Tornado		Boiler & Equipmen	t Breakdow	<i>'n</i>
3 LOSS DATE (I LOSS LOCATION  CAUSE OF LOSS  PROPERTY DAMAGE	nm/dd/yyyy)TIME						
INVESTIGATOR	(Police, Fire, etc.)				REPORT#		
ADDITIONAL NO						DUONE.	<u> </u>
	ICE CONTACT		DA	1 E		PHONE :	<del>"</del>
	State Risk & Insurance Services Division 209 Saint Clair, 5th Floor Frankfort, Ky. 40601 <b>ATTN: CLAIMS</b>		eMAIL TO:		Evelyn.Smith@k Timothy.O'nan@ FAX	ky.gov	502 782-5433 502 782 5445 502 564 2693

<u>Lightning Loss Verification</u>				
Date	(mm/dd/yyyy)			
To Whom it may concern:				
I inspected / repaired (Item damaged)				
Model #	Serial #	Year Model		
Date of Purchase	Purchase Price	Size		
Place purchased				
Owned By(name of insured)				
Address				
Date of Loss	T ( <i>mm/dd/yyyy</i> )	ime of Loss		
Are damaged item(s) available for i	nspection? If y	ves, where?		
If not, why not?				
This damage was solely due to light	ning and no other cause because:			
	Repairer's Name			
	Firm Name			
	Firm Address			
	Dhono #			
NOTE: Any person who knowing	Phone #			

information concerning any fact material thereto commits a fraudulent act, which is a crime.

#### **Kentucky Self-insured Auto Policy (KSAP)**

## Auto Claim Reporting Instructions & "Accident Report" form

July 1, 2016 – June 30, 2017

### COMMONWEALTH OF KENTUCKY - STATE RISK & INSURANCE SERVICES DIVISION KSAP Accident Report Form IF YOU HAVE AN ACCIDENT

#### Do the following:

- 1 Call 911 immediately if damage or injuries are involved; request an officer to file a report and request medical assistance if needed.
- **2** Call your Supervisor.
- 3 Call your Agency Claim contact.
- 4 Obtain the other driver's license number, insurance information from their insurance verification card and a description of the vehicle from their registration card.
- **5** Give the other driver your name, address, and license number and show him / her the Commonwealth's Insurance ID Card located in the vehicles glove compartment.
- **6** For your protection, if safe, take photos of all four sides of all vehicles, license plates, skid marks, all angles of the roadway approach and persons in the vehicles involved in accident.
- DO NOT admit fault. Circumstances & Contract Claims Adjusters will make that determination.
- DO NOT make any statements about the accident to anyone other than Police Officer, your Supervisor, your Agency Risk Management Officer, KSAP Claims Adjuster or Commonwealth Legal Counsel.

Remember you are an Employee of the Commonwealth, thus representative of the Commonwealth. Please act professionally at all times.

Vehicle Driver shall complete all applicable sections of this form. In case of driver injury, passenger / supervisor shall complete this form.

Submit this form to your Supervisor the same day but no later than the next business day after the accident.

Supervisors / Managers shall complete an intial investigation, review this form for accuracy & completeness, and submit it to your Agency Risk Manager within 24 hours of receipt of this form.

KRS 304.47-030 "Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime."

Describe in your own words how the accident occurred: Police Officer Report # Badge # Attach Police Report Department City WAS AMBULANCE CALLED? Yes No **Injured Persons:** 1) Name 2) Name Address Address City / State City / State Phone # Phone # 3) Name 4) Name Address Address City / State City / State Phone # Phone #

COMMONWEALTH OF KENTUCKY - STATE RISK & INSURANCE SERVICES DIVISION				
KSAP Accident F	Report Form (page 2)			
Date of Collision Time	AM PM County			
(mm/dd/yyyy) This collision occurred in				
	(City or Town)			
orMiles N S E W o	(City or Town)			
Street Name & # / Intersection	(ett) et l'ettin,			
DRIVER INFORMATION (Vehicle 1)	OTHER DRIVER / PEDESTRIAN (Vehicle 2)			
Driver	Driver			
First Middle Last Address	Address First Middle Last			
Dr License # / State	Dr License #/State			
Date of Birth	Date of Birth			
Phone #	Phone #			
Agency Address	Owner of Vehicle			
	(if different) First Middle Last			
Waltisla Marka Marakal Wa	Address (if different)			
Vehicle Make,Model,Yr  Reg Plate # & VIN #	Vehicle Make,Model,Yr			
Damage to Vehicle (attach photos if available)	Reg Plate # & State			
The state of the s	Insurance Co			
	Address			
	Damage to Vehicle			
Damage to Property - Other than Vehicle				
(attach photos if available)				
Owner's Name Address				
Address				
Additional notes:				
Traditional flotes.				
Claim reviewed by Supervisor (name)	Date			
Supervisor Phone #	Supervisor eMail			
Claim reviewed by Agency Claims contact (name)	y Agency Claims contact (name) Date			
Agency Claim contact Phone #	Claim contact eMail			
USPS MAIL: State Risk & Insurance Services Division	eMAIL: Timothy.O'nan@ky.gov 502 782 5445			
209 Saint Clair, 5th Floor	cc: Evelyn.Smith@ky.gov 502 782-5433			
Frankfort, Ky. 40601 ATTN: CLAIMS	FAX # 502 564 2693			